

November 16 2011

Attention: Mr. Small Claims Court

I'm sending this letter to express my gratitude to you for the help I received with my claim. I was impressed with the level of professionalism in all my interactions with you.

At every step of the process, my questions were answered to my satisfaction. I was given choices and possible outcomes, and then the decisions were left up to me.

I felt no pressure to take actions I didn't believe in or was not completely comfortable with.

The services rendered were well beyond expectations, and I consider your fee to be money very well spent as I honestly did not have the time to pursue this personally.

Should I ever require small claims assistance again, I will certainly be coming back to you for assistance.

It would be my pleasure to recommend your services to anyone.

Sincerely,

Faraz Zaman

Markham, Ontario.