

November 10 2011

Attention: Mr. Small Claims Court

I'm sending this to express my great thanks to you for your help with my claim. Out of frustration during the development of the issue in claim, I had decided to take the matter to court all by myself. Soon I realized that was not the best decision. Not only that I do not understand the law, I was not familiar with the procedures. I contacted several lawyers/paralegals but did not feel comfortable until I spoke to Mr. Small Claim Court. From the beginning, I had the opportunity to speak directly to the lawyer to get advice on the issue. Throughout the process, my questions via email or phone were answered in a timely fashion. I was advised to take appropriate steps and to gather supporting materials, and was advised and informed all the possible outcomes. The paralegal that Mr. Small Claim Court sent to go to the settlement conference with me was very well prepared and professional. We had several surprises right before the settlement conference, suddenly aware of other parties involved in the issue, but the final outcome was very satisfactory to me and was beyond my expectations.

Considering the very high level of service and reasonable fee, I was very happy that I had retained Mr. Small Claim Court. I would definitely recommend it to anyone who needs legal representation in the Small Claim Court.

Sincerely,

Chang X.
Richmond Hill, Ontario