

Brenda McNeilly  
23 Wallington Avenue  
Toronto, Ontario  
M4C 2M7  
May 2009

To whom it may concern

**Re: Outstanding Experience Dealing with Mr. Small Claims Court**

In March of 2009 I unpleasantly discovered that a roofing job, which had been done by a local contractor, was faulty, and needed to be redone in 10 years of the 25-year warranty I had been provided with. Being a reasonable person I contacted the supplier and explained the situation to him. He was uncooperative and refused to accept any culpability for the work done by his company. Partially because of the contractor's condescending attitude towards me and out of pure financial need (the new work was going to cost approximately \$5,000 at a time when my husband and I had not budgeted for it), I began doing searches to find out how to take this contractor to Small Claims Court. I was determined not to feel like a victim and hold this supplier accountable for his own work.

It was at this time, that I had the good fortune to come into contact through Internet searches with a website called "Mr. Small Claims Court", and, specifically with Jordan B. Farkas.

Jordan explained the in's and out's of Small Claims Court to me, I explained my situation to him and with a virtual shake of the hand and a most reasonable flat fee, I had happily engaged his services.

He moved swiftly to act as sole intermediary, between myself and the contractor responsible for the work, sending letters, having telephone conversations, negotiating, and quite quickly arriving at a most agreeable resolution to the matter. In less time than I had dared to hope, I had a settlement cheque in my hand from the contractor, which I was able to put towards my new roof.

Mr. Farkas involved me and kept me apprised every step of the way, giving advice, seeking my approval and input. It was a stellar experience that took the stress out of a very stressful situation. I wish that more people who find themselves in the position I was in, knew of his services.

I would recommend Jordan, and Mr. Small Claims Court without hesitation, and have done so at the company I work for. I hope to never require his services again, but if I do, I will do so with confidence, and without hesitation!

Sincerely

Brenda McNeilly,  
Vice President  
Creative Director  
FUSE Marketing Group