

20 Edgecliff Golfway
Toronto ON, M3C 3A4

October 27 2011

Attention: Mr. Small Claims Court

I'm sending this as a HUGE thank you for the help I received with my claim. I feel that the level of service was 'above and beyond'.

At every step of the process, my questions were answered – and in a way that I could understand. I was given choices and possible outcomes, and then the decisions were left up to me. I felt no pressure to take actions I didn't believe in or was completely comfortable with. Phone calls and emails were scheduled on my time, to help guide me through the process; source materials were provided backing my position in the case. The services rendered were well beyond expectations, and worth every penny – and more!

Should I ever require small claims assistance again, Mr. Small Claims Court will be the first number I dial, and I highly recommend everyone else to do the same.

Sincerely,
-Brian Masson